

# Travel Assistance Services



Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing our extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



## EMERGENCY MEDICAL TRANSPORT SERVICES

|                                   |                                    |
|-----------------------------------|------------------------------------|
| Dispatch of a Physician           | Repatriation of Remains            |
| Emergency Medical Evacuation      | Return of Travel Companion         |
| Services for Medical Repatriation | Visit of a Family Member or Friend |
| Return of Dependent Children      | Vehicle Return Services            |



## MEDICAL ASSISTANCE SERVICES

|                                |                        |
|--------------------------------|------------------------|
| Convalescence Arrangements     | Medical Referrals      |
| Outpatient Services            | Dental Referrals       |
| Interpretation Services        | Medical Monitoring     |
| Replacement of Medical Devices | Cost Management        |
| Direct Billing                 | General Medical Advice |
| Pre-Authorization              | Prescription Transfer  |



## TRAVEL ASSISTANCE SERVICES

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| Emergency Cash/Bail Assistance          | Pre-Trip and Cultural Information |
| Lost Luggage and/or Document Assistance | Legal Referrals                   |
| Consulate and Embassy Location          | Urgent Message Relay              |

### NOTE:

IMG will provide emergency medical assistance services for third-party expenses related to a qualified medical evacuation, medical repatriation, return of mortal remains. Any expenses related to these services would be the responsibility of the Member or Group. Emergency medical services must be arranged by IMG designated personnel to be eligible for services under this program. All services must be provided or coordinated by IMG. Evacuation services are provided to the nearest safe location and then to your resident country, if needed. Services are not available to the extent they would expose IMG or any of its insurers to any sanction, prohibition or restriction under U.N. resolutions or the trade or economic sanctions, laws or regulations of the E.U., U.K., or U.S.A. Please review the services agreement for complete details.



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| <p>INTERNATIONAL MEDICAL GROUP®<br/>TRAVEL ASSISTANCE PROGRAM</p> <p>From anywhere in the world:<br/><b>+1 317.669.9478</b></p> <p><b>assist@imglobal.com</b></p> <p>Company <b>Northrop Grumman</b> BTA Policy Number <b>GTP 0009160721</b></p> <p><i>This is not a medical insurance card. Valid until termination of policy.</i></p> | <p style="text-align: center;"><b>Attention</b></p> <p style="text-align: center;"><b>THIS IS NOT A MEDICAL INSURANCE CARD</b></p> <p style="text-align: center;">The participant is entitled to IMG Assistance Services.</p> <p>El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.</p> <p>Le participant a droit aux services de voyage et d'assistance médicale IMG.</p> <p style="text-align: center;">参与者有权享受IMG旅行和医疗援助服务。</p> <p style="text-align: center;"><a href="http://WWW.IMGLOBAL.COM">WWW.IMGLOBAL.COM</a></p> <p style="text-align: center;"><i>All services must be provided by International Medical Group (IMG).<br/>No claims for reimbursement will be accepted.</i></p> |
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